

Infrastructure

Processing capacity, scalable infrastructure and a large pool of professionals is the focus of GLOBAL's business strategy.

We have world class infrastructure bearing ISO 27001:2005 certification that ensures international standards of Internet and Data Security.

IT Infrastructure has been built with processing and storage capacity in mind. Our technology platform is robust and scalable.

The Processing Center is equipped with dedicated Database Server, Application Server, very Large Disc capacity with RAID 5 Disk storage structure for data redundancy, a mirrored server for fail-safe operation and multiple sources of internet bandwidth.

Access control devices are mounted on every entry point to ensure that only authorized persons enter the area of operations.

IP controlled Video Recording equipment with its monitor in the US office are installed for continuous monitoring of the offshore operation and a continuous recording is maintained for highest level of security.

Data Security

GLOBAL's Domestic Processing Facility and Off-Shore Process Monitoring and QC Facilities are connected through 128 bit encrypted VPN, restricted to allow only point to point connections, without any access to the external world. Client ESI never leaves the USA.

Server access is routed through CISCO Firewall at both ends, to prevent unauthorized intrusion.

All firewall, server and systems administration are performed in the US.

Secure VPN connection with 128 bit encryption is used for accessing server resources.

Accesses to server resources are from secure production facility only.

Strong passwords, routine change of passwords and automatic termination of inactive sessions are implemented.

Continuous video recording of activity on production floor is maintained.

Routine reference checks and signed confidentiality agreement with all new employees are enforced.

